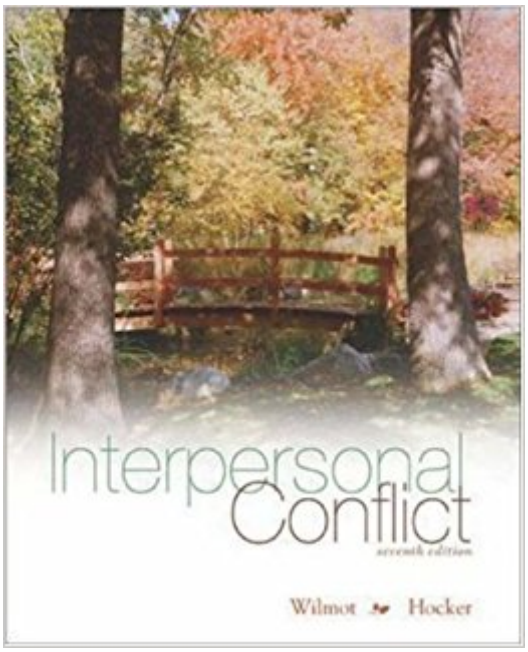
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Interpersonal Conflict



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Synopsis

Written for courses such as Communication and Conflict, Interpersonal Conflict, Conflict Management, Conflict and Negotiation, and Conflict in Personal Relationships, this textbook examines the central principles of effective conflict management in a wide variety of contexts--from romantic relationships to the workplace. Its combination of up-to-date research and examples gives students a theoretical as well as a practical foundation in conflict management.

Book Information

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Customer Reviews

Wm. Wilmot is Professor of Communication at the University of Montana and is a practicing organizational mediator and conflict manager.Joyce L. Hocker, a practicing family mediator and conflict manager, is a psychotherapist in Missoula, Montana.

I have read many books on conflict management, and I would rate this one the best. It gives a very good overview of the key topics, including conflict styles, interventions, power, etc. The Wilmot-Hocker Assessment Guide is a very useful tool to look at conflicts from many different perspectives. The chapter on Forgiveness and Reconciliation alone is worth the cost of the book - very thoughtful and inspiring.I bought the book because it was required reading for a class, but I know I will refer to it many times in the future.

The book I received was written in and had a page that was loose, disappointing.

Good items,Thanks for your all service.

The book was in shambles when I got it. However the content was all there. My teacher had insisted we needed the newest edition (over $100), but this edition had almost the exact same content just shuffled around.

book was in great condition

YES! Great and easy company to work with!

text like but informative

This book is great at laying out issues and is a start to learning how to fix common interpersonal conflict.

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